How do I change my Banner Web Security Questions?

1.) Log in to Banner Web
2.) Click the Personal Information Tab from the home menu.

3.) Click the Change Security Question link on the Personal Information menu.
4.) Key in your PIN to confirm it in the blank field provided.
5.) Select the top suggest question: “What is my favorite color?” in the drop-down menu.
6.) Type your Answer in the blank line directly below the question.
7.) Erase the bottom question. On the screen shot below, the question that I need to remove before hitting “Submit” says: “What is my mother’s maiden name?”
8.) The page now shows Question number 2 of 2. You will now type in the answer to the question: “What is my mother’s maiden name?”

9.) Once you click the “Submit” button you will be returned to the Personal Information Menu. Please not that you will have a message to notify your changes have been successfully saved into the Banner Student Information System.

10.) Congratulations! You have completing the process to change your Banner Web Security Questions!

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